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Attorney Docket No. 14688-504



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Jeremy Rosenberg

SERIAL NUMBER:

09/547,846

EXAMINER:

S. Chang

FILING DATE:

April 12, 2000

ART UNIT:

3625

For:

CROSS CHANNEL DELIVERY SYSTEM AND METHOD

BOX NON-FEE AMENDMENT

Assistant Commissioner for Patents

Washington, DC 20231

TRANSMITTAL LETTER

Transmitted herewith for filing in the above-referenced patent application are the following documents:

M Response to Office Action mailed July 17, 2002; and

X Return postcard.

If the enclosed papers are considered incomplete, the Mail Room and/or the Application Branch is respectfully requested to contact the undersigned at (617) 542-6000, Boston, Massachusetts.

The Commissioner is authorized to charge any additional fees that may be due, or to credit any overpayment, to the undersigned's account, Deposit Account No. 50-0311, Ref. No. 14688-504. A duplicate copy of this transmittal letter is enclosed herewith.

Respectfully submitted,

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Dated: October 17, 2002

Application No. 09/547,846 /0-27-02

Filed: April 12, 2000 Group Art Unit: 3625

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

application

Jeremy Rosenberg

Application No.

09/547,846

Express Mail Label No.: EV139503718US

Date of Deposit: October 17, 2002

Filed

April 12, 2000

For

CROSS CHANNEL DELIVERY SYSTEM AND METHOD

Attorney's Docket

14688-504

Group Art Unit: 3625

Amendment A

Box Non-Fee Amendment

Commissioner for Patents Washington, D.C. 20231

Sir:

In response to the Office Action mailed July 17, 2002, please amend the abovereferenced application as follows:

In the Claims

Please amend claims 15-18 as follows (as required by 37 CFR §1.121(c), a clean copy of each of the amended claims is set forth below and a marked-up copy of each of the amended claims is set forth in an Appendix entitled Version of Claim Amendments with Markings to Show Changes Made):

CLAIMS

15. (Amended)

The system of claim 11, wherein the fulfillment system

communicates with consumers using multiple transmission mediums.

16. (Amended)

The system of claim 15, wherein the storing means further stores

information relating to a consumers access to multiple transmission mediums.

17. (Amended)

The system of claim 11, wherein each remote device comprises:

storing means for storing a set of previously broadcasted messages for a predetermined period of time.